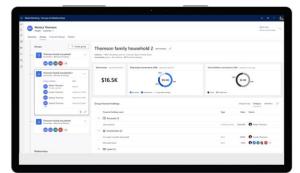


# Elevate performance and boost revenue with sales automation

Dynamics 365 Customer Experience

#### We offer

- Automated pipeline with real-time alerts
- Sales conversations recordings & transcriptions
- Smart cross-sell & upsell recommendations
- KPI tracking & goal management for sellers
- Customizable contract approvals
- Efficient stock balances & reservations tracking
- Sales plan prediction capabilities
- Engaging gamification elements



## 1 month

## 100 %

## 14%

Solution implementation

Negative phone calls can be monitored by manager

# Average increase in deal conversion rate

#### Best for

CEO, COO, CIO and Sales directors

#### Key business outcomes & benefits

Streamlined and transparent business processes

Real-time business analytics

Enhanced sales with Al-generated next best actions



#### About us

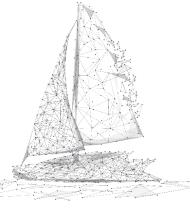
Awara IT is a global IT consulting company. Our offices are located in Kazakhstan, Spain, Italy, Finland, Bulgaria, USA.

We automate and innovate key business processes digitally based on world-class technologies - ERP, CRM, Low-Code, Data & AI.

**Our mission** is to help our clients achieve sustainable growth in an ever-evolving economy through digital transformation.

In projects, we leverage:

- ✓ Hybrid methodology using best IT practices
- $\checkmark$  Architects and consultants with industry expertise
- ✓ Latest Microsoft technologies
- $\checkmark$  In-house developments and innovations



# 15+

years on the IT consulting market

**150+** support and implementation projects

200+ certified experts on our team

**10+** industries proficiency

#### Why Awara IT

- Client-centricity: IT solutions based on customer goals and objectives
- Integration: Integration of new solutions into current IT landscape
- Global presence: A single supplier in all countries of your presence
- Modern approach: Implementation of global best practices & technological advancements
- **Consulting**: Expert consulting to empower your business processes
- Awara IT Academy: Organization of hackathons, training courses, workshops, and educational video courses
- Proven expertise: Winner of prestigious awards, including Microsoft Partner of the Year



